

LUX NEKRETNINE J.D.O.O. real estate agency Put Murvice 8, HR-23000 Zadar MBS: 110055141, OIB: 99022601418 mobile 091 213 15 01, email: <u>suzana.jakovac@gmail.com</u>

## NOTICE ON HOW TO SUBMIT A CONSUMER COMPLAINT

Pursuant to Art. 8, paragraph 2 of the Consumer Protection Act (Official Gazette No. 79/07, 125/07 - isp., 79/09 and 89/09 - isp.), we inform consumers that complaints about the quality of our services can submit in writing to the address:

## LUX NEKRETNINE j.d.o.o.

Put Murvice 8, 23000 Zadar

or on e-mail adresu: <a href="mailto:suzana.jakovac@gmail.com">suzana.jakovac@gmail.com</a>

or on mobile 091 213 15 01

You will receive an answer to your complaint in written form no later than 15 days from the date of receipt of your complaint.

Consumer:

Name and surname:

Address for reply delivery:

Registered in the register of the Commercial Court in Zadar, OIB: 99022601418, MBS: 110055141. Share capital: HRK 10.00 (EUR 1.33) paid in full. Board member: Suzana Jakovac. Bank: Addiko Bank, IBAN: HR5825000091101436829.